

Privacy and Security



BANK OF ATHENS
Business and Commercial Bank

Internet Banking Platform

The privacy and security of our clients when transacting via our new internet banking facility is of the utmost importance to us.

We will therefore not share any of your personal information with a third party without your express prior authorisation, or unless compelled to do so in terms of a valid Order of Court or a mandatory statutory requirement.

Should you have any concerns regarding privacy issues, you are welcome to contact our Compliance Department at telephone number **(011) 634-4300**.

Information transmitted over an unsecured link or communication system is susceptible to unlawful monitoring, distortion or access. For your safety you must always follow the security instructions provided to you via the various communications and service channels, and published from time to time on our website.

You must never disclose your pin number or password to any person, including any staff member of The South African Bank of Athens Limited, or to any person claiming to work for or represent the bank in any way.

We will never ask you for your pin number or password, and you should never reply to an e-mail purporting to have been sent from the bank in which any personal information is requested from you. You must furthermore always log off from the Online banking website after finishing with your transactions.

We also recommend that you regularly update and check your computer's anti-virus software and security settings. Failure to do so may expose you to a security risk.

Contact our Helpline or IT Department immediately on **0861102205** in the event that you suspect a security breach or any abnormal activity or online behaviour whilst utilising our Online Banking facility.